

Returns Form

Steps to Follow

- 1** Print out this form and complete all information below, if possible, photocopy this document once complete and retain one copy.
- 2** Ensure the item(s) you are returning are unopened and in any original packaging unless faulty. Returned goods must have any associated documentation present otherwise we may not be able to accept the goods for return. Unwanted goods need to be in a resalable condition.
- 3** Package your item(s) securely and include this form in the packaging with your returned items.
- 4** Label your package. You can either use this label at the bottom of this document or hand-write the address on a label and securely attach it to the parcel. The package must clearly include the phrase “**RETURNED EUMAKERS ITEM(S)**” or it will not be accepted at our sorting facility. In this case a refund or replacement cannot be made.
- 5** We recommend that you obtain proof of postage from your Post Office before sending any items back to us.

PLEASE NOTE THAT WE CANNOT PROCESS ANY RETURNS THAT HAVE NOT FOLLOWED THIS PROCEDURE

CUSTOMER INFORMATION

Name Surname

Address

Phone Number

Email Address

Order Number

Choose the REASON for returning items: *(please place an “x” in the relevant box)*

Unwanted

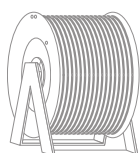
Incorrect Item

Damaged *

Faulty

* If Damaged please send a photo to “info@eumakers.com” as evidence of the damage no later than 24 hours after you received the product. We will send you a new copy without adding any cost.

If faulty, please describe details of the fault (this field is not mandatory)



Return Label

Cut and Paste

EUMAKERS c/o RIGENERA di Sfrecola Cosimo Damiano

address :: 127, Via Foggia - 76121 - Barletta (BT) [ITALY]

phone :: [+39] (0)883 519506

email :: info@eumakers.com

OFFICIAL USE: RETURNED EUMAKERS ITEM(S)

Either cut out this label and attach securely to your parcel or hand-write the information above

